

Terms and Conditions & House Rules

Guests under 18 years of age may not use this facility alone.

(Guests under 20 years of age must have parental consent to use the facility.)

Check-in is from 3:00 PM, and check-out is by 10:00 AM. Please contact us in advance if you anticipate a late check-in.

The maximum occupancy is 8 adults. However, if you have infants (under 2 years old) sharing beds, the maximum occupancy is 8 adults + 5 infants sharing beds = 13 people.

All facilities and equipment within the premises are available for your use. Please return items to their original locations after use.

Shoes are strictly prohibited in guest rooms. Please remove your shoes at the entrance.

Smoking is prohibited in all guest rooms (including e-cigarettes) as fire alarms will activate. Smoking while using the kitchen exhaust fan is also prohibited. Designated smoking areas are as follows. Smoking outside these areas may incur cleaning fees (from ¥50,000), so strict adherence to the rules is required.

Designated smoking area: 1st floor terrace (please use the ashtray provided)

Please refrain from using incense, mosquito coils, or other strongly scented items within guest rooms.

Please refrain from taking towels, tableware, or appliances with you.

Please be aware that areas within the facility may pose hazards for small children. Please note that we cannot accept any responsibility for accidents or incidents occurring at our facility.

As there have been incidents where babies have become trapped between bed rails and the mattress, our facility has a policy of not using bed rails.

Any damage to the building or its facilities during your stay will be charged at actual repair costs.

Only guests listed on the reservation may enter the premises, even for day visits. Please notify us of any changes in party size before check-in. Unauthorized guests discovered will incur additional charges for the extra occupants.

Quiet hours are from 9:00 PM to 7:00 AM. Please refrain from playing loud music or speaking loudly during this time to avoid disturbing nearby residents.

As this facility is located in a residential area, we kindly ask for your consideration towards neighbors. This includes avoiding conversations with windows open, keeping television volume low, and refraining from making loud noises (such as using crackers).

We assume no responsibility for any disputes with neighbors. Please be aware that if we receive complaints or reports from neighbors, you may be asked to vacate immediately. In such cases, no refunds will be issued.

Please note that any unclaimed items left behind will be disposed of by our facility if we do not receive notification by 12:00 PM the day after checkout.

Please separate your trash into burnable waste, non-burnable waste, cans, bottles, and PET bottles.